

TRANSPORTATION RULES

You are Responsible for Knowing and Complying with these Rules

You are a valued customer of All About You Limos, LLC ("AAYLimos") and we want you to enjoy your use of our vehicle. This agreement is to ensure the integrity of our vehicle is maintained for future business and convey to you our limitations. Therefore, these rules apply to ALL transportation provided by AAYLimos AND are part of your service contract.

AAYLimos agrees to provide the designated vehicle (or upgraded vehicle if necessary) and a chauffeur at the time, date and location specified on the contract.

1. Request for additional time will be considered only if the vehicle is not scheduled for other work and will be at the discretion of the chauffeur. Customer is responsible for getting your group together and into the limo to allow adequate time to reach your final destination at the stated drop off or agreed extension time. Customer agrees to pay for additional time approved by the chauffeur at the rate stated in the contract and double the rate show for any unauthorized or involuntary extensions.
2. Number of passengers allowed in the vehicle shall be no more than specified number in the contract and is limited to the weight capacity the vehicle is designed to safely carry. In the event the number of passengers contracted exceeds the vehicle's weight capacity the customer has the following options. A. Eliminate passengers until a safe weight capacity is achieved, or B. Cancel the reservation and receive a full refund. AAYLimos will have no liability beyond a full refund in this event. Chauffeurs at their sole discretion may refuse to service, enter or drive through any areas they deem unsafe.
3. We make every attempt to maintain our vehicles and provide you with superior service. Occasionally things happen that are beyond our control. Therefore, AAYLimos is not responsible for delays or cancellations caused by weather, traffic conditions, mechanical problems, airlines and/or airport problems, automobile accidents (regardless of fault), acts of God or other circumstances beyond our control. If service is cancelled, you agree to hold us harmless and you acknowledge, understand and agree no liability exists beyond a full refund.
4. AAYLimos and AAYLimos chauffeurs are NOT responsible for any unattended, forgotten, left, lost, damaged or stolen articles in the vehicle at any time.
5. The sale or use of **ILLEGAL DRUGS** is **strictly forbidden**. **ABSOLUTELY NO SMOKING IN THE LIMO OR NEAR THE VEHICLE'S DOORS**. Alcohol possession or consumption by minors is also strictly forbidden. Please no eating, kegs, Jell-O shots or Styrofoam coolers in the vehicle. There will be no standing out of sun/moon-roofs or hanging out of windows. Any abusive manner towards the Chauffeur or violation of these rules will result in the immediate termination of service without any refund.
6. Customer may not attach or affix anything to the interior or exterior of the vehicle(s) without prior permission from AAYLimos management.
7. Customer accepts full responsibility for vehicle damage or special cleaning, and any loss of income due to negligence or carelessness caused by themselves or any member of customer's group (examples: vehicle damages caused from smoking, burns, vomiting, scratches, broken glassware, stains, wrestling in vehicles, kicking windows/mirrors, etc...) and authorizes AAYLimos to charge the guaranteeing credit card \$150.00 or the actual damages, which ever is greater for the expenses. These charges are necessary due to the high cost of cleaning and the revenue and time lost because the limousine cannot be used. If the guaranteeing credit card is not able to be charged for any reason, customer agrees to pay for damages within seven days from the event date. Customer agrees to pay for any collection expenses and/or attorney fees and costs associated with AAYLimos' collection efforts and all legal expense required to enforce or defend this agreement.
8. There is a \$20.00 fee per broken and/or missing glassware.
9. All deposits are non-refundable and no refunds for early termination of service by the Customer.
10. Customer agrees to have fun, smile and enjoy our luxury limousines.

I have read the above agreement and agree to the terms and conditions. I understand I am responsible for informing all other passengers of these rules and accept responsibility for myself and my guests.

Customer

Date